

achieving foundation/
practitioner certification

MSP[®]

Managing Successful Programmes (5 Days)

MSP (Managing Successful Programmes) is the non-proprietary best practice model that ensures programme delivery is on time, on budget, of high quality, and delivers the benefits demand by the by the investment. MSP is from the same stable as PRINCE2[®] and is the natural companion to this world-leading project management methodology.

This comprehensive five-day programme provides participants with an extended theoretical and practical knowledge of MSP and prepares participants to take the MSP Foundation Exam on Day 3 and the MSP Practitioner Exam on Day 5.

Refer to our website for the latest dates



www.alc-group.com.au



There are a lot of myths about programmes – they are just big projects, you can manage them the way you do things now, you don't need a Programme Office, and any good Project Managers can just do the programme as well. In fact this couldn't be further from the truth – projects and programmes are different and need a different management approach and a higher level of governance involvement. To put it succinctly, projects exist and thrive on certainty of outcome, whereas programmes exist and evolve in more ambiguous environments.

The course educates participants in all aspects of the MSP methodology, including its practical application. It covers the five core processes of the Transformational Flow and the nine Governance Themes that provide the control framework for programme delivery. It also covers the programme management principles needed to deliver a programme in a sometimes-volatile corporate strategy.

Learning Method

This course is instructor led, and participants undertake practical activities to ensure understanding of concepts and terminology. Self-study is required for the exam.

Learning Outcomes

The aim of this course is for each student to be able to work in a programme, including:

- Recognise a programme, and how it is different to a project
- Apply MSP theory into practice
- Effectively control the start, progress and closure of a programme
- Integrate the MSP Governance Themes and Transformational Flow into a programme
- Establish a programme organisation and manage the appropriate stakeholders
- Apply the Programme Management Principles across the life of the programme
- Establish a Programme Office to support a programme
- Conduct a programme Health Check

Who Should Attend?

The MSP Practitioner course is appropriate for:

- Project Managers that need to manage programmes in complex and dynamic environments
- Anyone who requires a detailed understanding of a programme management methodology
- Programme management professionals who are looking to obtain a recognised qualification in MSP
- Project Office managers who are looking to support a programme
- Anybody who wants to obtain MSP Consultant or MSP Trainer certification



Course Presenter

This course is presented by ALC a leading provider of professional management services and the region's most experienced practitioners. ALC brings to bear a practical, holistic approach towards process implementation with a strong focus on the delivery of results using best practices such as MSP, PRINCE2 and ITIL.

Prerequisites

Prior to the course there are no prerequisites.

However, achievement of the MSP Foundation Certificate is an essential pre-requisite to achieve the MSP Practitioner Certificate.

This is included on day 3 of the course.

Exam Structure

The MSP Foundation/Practitioner course includes 2 exams.

The MSP Foundation exam:

- Multiple choice questions
- 75 questions per paper with one mark available per question
- Five questions to be trial and not counted in scores
- 35 marks required to pass (out of 70 marks available) - 50%
- 60 minutes' duration
- Closed book

The MSP Practitioner exam

- Objective testing
- Eight questions per paper, 80 marks available in total
- 40 marks required to pass - 50%
- Two-and-a-half hours' duration
- Open book (only the MSP Guide is allowed).

Achieving Foundation/ Practitioner Certification

Foundation:

Day 1

- ▶ Course Introduction
- ▶ Introduction to programme management
- ▶ Recognising a programme
- ▶ Programme Management Principles
- ▶ Governance Themes overview
- ▶ Identifying a programme
- ▶ Introduction to programme management

Day 2

- ▶ Defining a programme
- ▶ Managing the Tranches
- ▶ Delivering the Capability

Day 3

- ▶ Realising the Benefits
- ▶ Closing the programme
- ▶ Practice Foundation exam
- ▶ Facilitator led study
- ▶ MSP Foundation Examination

Practitioner Prep:

Day 4

- ▶ Applying MSP to a scenario part 1
- ▶ Applying MSP to a scenario part 2
- ▶ Practitioner exam hints and tips
- ▶ Programme Management Principles

Day 5

- ▶ Review of the sample practitioner exam
- ▶ Facilitator led study or private study
- ▶ Private study
- ▶ MSP Practitioner Examination

▶ These courses may be taken together or separately

MSP Characteristics

- Accessible best practice programme management
- Programme characteristics
- The Programme Office
- Programme Health Checks

Scope

- Introduction to MSP and Programme Management
- The Programme Management Organisation
- Establishing the Vision
- Leadership and Stakeholder Engagement
- Benefits Realisation Management
- Programme Blueprint Design and Delivery
- Planning and Control
- The Programme Business Case
- Risk Management and Issue Resolution
- Quality, Configuration and Information Management

The MSP

Transformational Flow

- Identifying a Programme
- Defining a Programme
- Managing the Tranches
- Delivering the Capability
- Realising the Benefits
- Closing a Programme

The MSP

Transformational Flow

- Remaining aligned with corporate strategy
- Leading change
- Envisioning and communicating a better future
- Focusing on the benefits and the threats to them
- Adding value
- Designing and delivering a coherent capability
- Learning from experience

